

## Tenant's Rights

Tenants have the right to self-organize, form, join, meet or assist one another within or without tenant organizations.

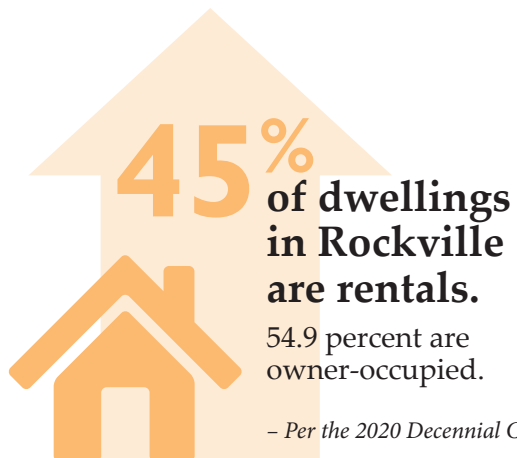
Tenants are obligated to:

- Keep properties clean, inside and out.
- Keep plumbing clean.
- Avoid overloading electrical outlets.
- Comply with rules of the lease.
- Give proper notice to vacate.
- Provide landlords with notice of necessary repairs.

## Normal Wear and Tear Versus Damage

No hard and fast rules fit every situation: Leaving small holes from picture hooks in a wall would constitute wear and tear; knocking a hole in drywall that would require drywall repair may be considered damage.

For assistance with the licensing program, call 240-314-8330. To schedule an appointment, email [rentalapplications@rockvillemd.gov](mailto:rentalapplications@rockvillemd.gov).



The City of Rockville Code Enforcement Office is on duty:

7 a.m.-3 p.m. Monday-Friday  
Saturday: Seasonal

Call 240-314-8330 for assistance.

Report a code violation at:  
[www.rockvillemd.gov/formcenter/code-enforcement-10/code-violation-report-92](http://www.rockvillemd.gov/formcenter/code-enforcement-10/code-violation-report-92).



### NUMBERS YOU CAN USE

CONTACT	PHONE	EMAIL
24-Hour Utility Emergency Report Hotline	240-314-8567	N/A
Community Planning and Development Services	240-314-8200	<a href="mailto:cpds@rockvillemd.gov">cpds@rockvillemd.gov</a>
Fire Marshal	240-314-8240	<a href="mailto:rockvillefiremarshal@rockvillemd.gov">rockvillefiremarshal@rockvillemd.gov</a>
Forestry	240-314-8700	<a href="mailto:forestry@rockvillemd.gov">forestry@rockvillemd.gov</a>
Housing and Community Development	240-314-8300	<a href="mailto:hcd@rockvillemd.gov">hcd@rockvillemd.gov</a>
Police (non-emergency)	240-314-8900 TTY: 240-314-8909	<a href="mailto:publicsafety@rockvillemd.gov">publicsafety@rockvillemd.gov</a>
Public Works	240-314-8500	<a href="mailto:pw@rockvillemd.gov">pw@rockvillemd.gov</a>
Recreation and Parks	240-314-8620	<a href="mailto:registration@rockvillemd.gov">registration@rockvillemd.gov</a>
Recycling, Trash and Yard Waste	240-314-8568	<a href="mailto:recyclingrefuse@rockvillemd.gov">recyclingrefuse@rockvillemd.gov</a>

## Community Enhancement Code Enforcement Program

- Code Compliance Program
- Rental Licensing Program
- Tenant's Rights



Dept. of Community Planning and Development Services • Code Enforcement Division  
240-314-8300 • [www.rockvillemd.gov/CPDS](http://www.rockvillemd.gov/CPDS)



## Code Compliance Program

The City of Rockville Code Enforcement Division includes seven community enhancement code inspectors. Inspectors conduct curbside inspections and respond to residents' concerns. They seek to educate and inform residents about the city's various codes and ordinances, and work with residents to eliminate code violations.

Rockville's continuing effort to maintain the appearance of neighborhoods is achieved through the Community Enhancement Program. The program's goal is to preserve property values and maintain housing stock by improving the community's appearance.

Under the Community Enhancement Program, neighborhoods are patrolled by code inspectors in a proactive effort to identify and eliminate code violations.

### Exterior Violations

Exteriors of property and structures must be maintained. When violations are seen, the property owner will be contacted and may be issued a corrective order. Failure to comply with an order could result in a fine. Some common concerns include grass and weeds over 10 inches high; trees and shrubbery adjacent to public sidewalks that impact pedestrians' safe passage; and street signs obstructed by plant growth.



## Rental Licensing Program

**Single-Family Rentals:** Residential property owners who rent their homes must first obtain a rental license. All rental properties are subject to biannual inspection. If deficiencies are found, the owner will be given time to correct them. Once repairs have been completed, the license is issued and will be valid for two years for single-family rentals.

**Apartments and Hotels:** Residential property owners who rent their homes must first obtain a rental license. Each rental property must undergo an annual inspection that includes 20% of its units. If deficiencies are found, the owner will be given time to correct them. Once repairs have been completed, the license is issued and will be valid for one year for multifamily rentals and hotels.

**Miscellaneous Licenses:** Permits are required for block parties, marathons, parades or other events that interfere with the public use of a street, sidewalk or other public way.

**Peddling and solicitation:** A solicitor's license is required for any person who sells merchandise on the streets of Rockville, or who goes door-to-door to sell merchandise.

**Oversized Vehicles:** One vehicle is allowed by permit on a residential property in the city, subject to the following requirements:

- Rated-load capacity of more than 3/4 ton, but not greater than 1 ton.
- Gross vehicle weight rating of more than 10,000 pounds but not greater than 13,000 pounds.
- More than four wheels but not more than six.
- A width no greater than 98 inches.
- *Recreational vehicles are exempt.*

